WASHINGTON’S PUBLIC TRANSPORTATION LANDSCAPE

30 percent of Washingtonians have special transportation needs.

In 2017, rural transit service provided more than 5 million passenger trips, driving more than 11 million revenue miles.

In the past seven years, transit ridership in the central Puget Sound region grew 19 percent, almost twice as fast as the region’s population.

Nearly 3,100 vanpools carry about 20,000 commuters each work day.

There are 362 park and ride facilities statewide. Between them, they account for nearly 60,000 parking spaces.

WHAT WE DO

WSDOT’s Public Transportation Division provides people access, improves system connections, develops communities, and improves whole-system performance.

Our division by the numbers: 2017–2019 biennium

<table>
<thead>
<tr>
<th>Category</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public transportation grants</td>
<td>172</td>
</tr>
<tr>
<td>Awarded grants</td>
<td>260</td>
</tr>
<tr>
<td>Operating projects</td>
<td>.95</td>
</tr>
<tr>
<td>Capital projects</td>
<td>.61</td>
</tr>
<tr>
<td>Awarded vehicles</td>
<td>367</td>
</tr>
<tr>
<td>Contracts</td>
<td>275</td>
</tr>
<tr>
<td>Invoices</td>
<td>2,500+</td>
</tr>
<tr>
<td>Federal Transit Administration regulations</td>
<td>1,000+</td>
</tr>
<tr>
<td>Grant audits/site visits</td>
<td>120</td>
</tr>
<tr>
<td>Required federal and state reports</td>
<td>21</td>
</tr>
</tbody>
</table>

Practical Solutions

- Statewide plans ...........................................4
- WSDOT employees trained in Practical Solutions ..............800+

Transportation demand management

Commute Trip Reduction
- Jurisdictions
  - Cities ..............................................52
  - Regional transportation planning organizations ..........6
- Employers .............................................1,000+
- Employees ............................................555,000
- Transit passes distributed
  - State employees ...................................10,000+
  - High school students ..............................1,200+
- Travel Washington Intercity Bus passenger trips ...........60,000+

State Safety Oversight

- Miles of light rail, streetcar, and monorail track ........27
- Additional miles of light rail track in planning ...........72
- Sound Transit incidents ..................................46
- Sound Transit hazards ....................................261
- Sound Transit corrective action plans ......................129
- State Safety Oversight audits ............................3

FTE .....................................................................48.7
Grantee snapshots

King County

In addition to the state’s largest bus network, King County Metro offers vanpools, paratransit, and many new and emerging transportation solutions. They also operate Sound Transit’s regional Express bus service and Link light rail in King County, along with the Seattle Streetcar.

- 127,954,193 passenger trips
- 3,954 vehicles
- 3,587 FTE
- $683,376,454 operating budget

Garfield County

Garfield County Transportation Authority is the only public transportation service in the county. Their demand-response services provide transportation for community members from their homes to medical appointments and shopping, as well as the post office, which does not deliver mail to many rural residents.

- 9,686 passenger trips
- 4 vehicles
- 3.5 FTE
- $167,584 operating budget

The Spokane Tribe’s Moccasin Express provides fare-free transportation to tribal members and the general public accessing the Spokane Indian Reservation. The service makes local, and regional connections to Kaltrans, People For People, Spokane Transit, Greyhound, Amtrak, and the Spokane Intermodal Center.

- 35,071 passenger trips
- 13 vehicles
- 7 FTE
- $474,221 operating budget

The Coastal Community Action Program’s Driven to Opportunity provides demand-response transportation to low-income residents of Grays Harbor and Pacific counties for employment and education opportunities.

- 5,269 passenger trips
- 4 vehicles
- 2 FTE
- $274,394 operating budget
### HOW WE WORK

In 2018, the Public Transportation Division organized its large body of work under nine steering committees, each empowered to make substantive decisions.

<table>
<thead>
<tr>
<th>Steering Committee</th>
<th>Purpose</th>
<th>Outcomes for End of 2017-19 Biennium</th>
</tr>
</thead>
</table>
| Community Engagement       | Create a structure to and culture that engages communities to continually support and enhance vibrant public transportation programs and services with the goal that our partners are informed and included in the decisions of the agency and division. | • Improve public understanding and input for division programs.  
• Develop an accessible online resource that rural public transportation providers can use to increase marketing ability.  
• Develop a comprehensive plan to grow community engagement during the 2019-21 biennium. |
| Grants                     | Ensure alignment of grant related initiatives.                                                                                                                                                           | • Ensure grant programs are implemented on time, on budget, and within scope.  
• Launch new and amended grant programs to fund organizations and implement projects.  
• Ensure that grantees have the knowledge and resources to meet federal and state requirements while delivering service for customers and performance for the transportation system. |
| Inclusion                  | Improve access for underserved populations and to ensure that all division programs and projects address the perspectives and interests of traditionally underrepresented populations.                             | • Develop clarity among stakeholders regarding the definition of inclusion.  
• Promote more robust inclusion.  
• Position the division for more informed decisions about the distribution of division funds. |
| Practical Solutions        | Increase Practical Solutions proliferation and delivery.                                                                                                                                                 | • Test concepts and measure and analyze results.  
• Expand the pool of Practical Solutions practitioners.  
• Expand the use of Practical Solutions. |
| Safety                     | Prioritize and coordinate division work related to safety for public rail fixed guideway systems, including the Monorail, Seattle Streetcar, and Sound Transit light rail, and bus safety.                        | • Establish an evaluation framework.  
• Ensure effective oversight and compliance.  
• Document the division's safety oversight work. |
| Transportation Demand      | Increase the use of transportation demand management in the division, agency and transportation community.                                                                                           | • Strengthen existing division programs.  
• Expand transportation demand management.  
• Increase decision maker support for transportation demand management. |
| Workforce Development      | Develop, prioritize and oversee workforce development within the division.                                                                                                                              | • Ensure that the division has a diverse staff that love what they do, say they are valued, and take opportunities to grow.  
• Ensure that division staff have opportunities to receive training that is boundless and relevant.  
• Ensure that, across the division, employees can state they are appreciated in many different ways, have fun when they are at work, and are meaningfully recognized for a job well done. |
With employees stationed in Olympia, Seattle, Bellingham, Wenatchee, and Tri-Cities, the Public Transportation Division is strategically positioned to collaborate locally, regionally, and throughout the state.