BEN FRANKLIN **TRANSIT**
CONNECT
Powered by Via

HOW TO RIDE

Riding BFT CONNECT is simple and until further notice, rides are FREE!

1. **Download and open the Via app** on your smartphone **or call 509.204.4189** to reserve a ride.
   Service Hours: Mon. - Fri. 6 a.m. – 10 p.m. | Sat. 7 a.m. – 10 p.m.
2. **Confirm your location.** Enter the location where you would like to be picked up and press "Confirm my Location." You may be asked to walk to a nearby intersection.
3. **Choose one or two passengers.** Currently, CONNECT is a 2-person ride sharing service. Allowing each person an additional companion (total of 4) to travel with.
4. **Choose your destination.** Choose from the designated stops, called Transit Connections, offered for your trip. If you are already at a designated stop, you can choose to return to any location in the same zone and you will be dropped off at a nearby intersection.
5. **For now, rides are FREE.** In the future, you will be able to use your BFT bus pass to pay for a portion of your ride.
6. **Get in, and ride in style!** Masks are required.

- BFT CONNECT is primarily designed to get you from home to a frequent bus route and back, on demand and with real-time arrival estimates in the Via app.
- CONNECT is a shared ride service, so you may ride with 1-2 additional people along your route, each traveling to different places. Riders can ride with one additional companion.
- CONNECT will be a premium service with a $3.00 fare, but you will also be able to ride with a BFT Bus Pass or Freedom Pass. For now and until further notice, CONNECT is a free service.

MORE INFO: bft.org/ConnectOnDemand | 509.735.5100