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Local taxi company closing, BFT taxi services to be discontinued effective immediately

Ben Franklin Transit was notified this afternoon that A-1 Tri-City Taxi will be closing its doors at midnight tonight, and therefore no longer able to provide contracted services to BFT. This includes Taxi Feeder, Night Service, and Sunday Taxi Service.

Tri-City Taxi has been a valued transportation partner to BFT for 16 years, and a service provider in our community for nearly 40 years. Our thoughts are with them and their staff affected by this difficult decision.

Of immediate concern to BFT is our customers who have scheduled reservations and who rely on the services Tri-City Taxi has been providing. These services will be discontinued until further notice, effective tonight at midnight following the completion of today's Night Service commitments.

IMPORTANT MESSAGE TO THE COMMUNITY:

BFT has immediately begun working with local schools, employers, and other community partners, and is notifying our customers using all available means to inform them of this development and assure them that we are aggressively driving toward workable solutions. Any help the media can provide in notifying our community of this news is greatly appreciated.

BEST SOURCES OF UP-TO-DATE INFORMATION:

The BFT website (www.bft.org), as well as the BFT Facebook and Twitter accounts, will be kept up to date with the latest information. Citizens may also call BFT's Customer Service line at 735-5100, however increased call volumes may result in longer than average wait times in the near term. We will do our best to respond as quickly as possible.

More information about Ben Franklin Transit and their services can be found at BFT.org.