




BFT'S PHASED RECOVERY PLAN



BFT is working to support the Tri-Cities community during the COVID-19 pandemic and we are committed to ensuring the safety of our customers and employees. As more information becomes available, BFT's plans continue to evolve to accommodate our riders and protect our staff. This table shows Washington State's four Safe Start reopening phases and a current snapshot of the BFT services, procedures and safeguards riders can expect during each phase.

		PHASE 1	PHASE 2	PHASE 3	PHASE 4
	Entry Capacity	Rear Door Only Limited Capacity	Rear Door Only Limited Capacity	Front & Rear Door Limited Capacity	Front & Rear Door Full Capacity
	Capacity	2 + Personal Care Attendant (PCA)	2 + PCA	No Restrictions	No Restrictions
	Arc Contract Capacity	No Service N/A	Arc Program Trips 2 + PCA	Arc Program Trips 2 + PCA	All Eligible Trips 50% capacity**
	Entry Capacity Service	Automatic Door 2 from Same Household Added Essential Stops	Automatic Door 2 from Same Household Added Essential Stops	Automatic Door Full Capacity Regular Service & Stops	Automatic Door Full Capacity Regular Service & Stops
	Fare Collection	No Fares	No Fares	Resume Fares	Regular Fares
	Public Offices	Closed	Closed	Open/Modified	Open/Modified
	Cleaning	<ul style="list-style-type: none"> • Vehicles are cleaned and disinfected daily • Trained crews sanitize high-touch surfaces on vehicles and at facilities throughout the day • Lobbies and public restrooms will remain closed to focus on keeping priority areas clean and sanitized • BFT will continue coordinating with industry experts to test and evaluate sanitizing technology • For our user-led Vanpool program, vehicles are sanitized when brought in for maintenance; extra cleaning supplies being provided 			

*General Demand service is provided using Dial-A-Ride vehicles, and is available in all phases with similar capacity limitations.

**For vulnerable populations, defined by CDC as: 65+ years of age; people with underlying medical conditions, serious heart conditions, immunocompromised, severe obesity, diabetes, chronic kidney disease undergoing dialysis, liver disease; live in a nursing home or long-term care facility.