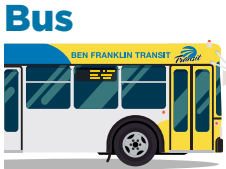




BFT'S PHASED RECOVERY PLAN



BFT is working to support the Tri-Cities community during the COVID-19 pandemic and remains committed to ensuring the safety of our customers and employees. This updated table shows BFT's safety measures and operating protocols currently in place under the Governor's Healthy Washington - Roadmap to Recovery phased plan. BFT will continue to assess the situation, make adjustments, and communicate as appropriate.

		PHASE 1	PHASE 2	PHASE 3*	TBD
 Bus	Entry	Rear Door Only	Rear Door Only	Front Door Entry <i>(effective May 10, 2021)</i>	FUTURE PHASE INFORMATION
	Capacity	Limited Capacity	Limited Capacity	Limited Capacity	
 Dial-A-Ride**	Capacity	2 + Personal Care Attendant (PCA)	2 + PCA	2 + PCA	
	Arc Contract Capacity	No Service N/A	Arc Program Trips 2 + PCA	Arc Program Trips 2 + PCA	
 CONNECT	Entry Capacity Service	Automatic Door 2 from Same Household Added Essential Stops	Automatic Door 2 from Same Household Added Essential Stops	Automatic Door 2 from Same Household Added Essential Stops + Vaccine Sites	
	Fare Collection	No Fares	No Fares	No Fares	
	Public Offices	Closed	Closed	Closed	
	Cleaning	<ul style="list-style-type: none"> Vehicles are cleaned and disinfected daily Trained crews sanitize high-touch surfaces on vehicles and at facilities throughout the day Lobbies and public restrooms will remain closed to focus on keeping priority areas clean and sanitized BFT will continue coordinating with industry experts to test and evaluate sanitizing technology For our user-led Vanpool program, vehicles are sanitized when brought in for maintenance; extra cleaning supplies being provided 			

*Measures subject to change based on emerging guidance.

**General Demand service is provided using Dial-A-Ride vehicles, and is available in all phases with similar capacity limitations.