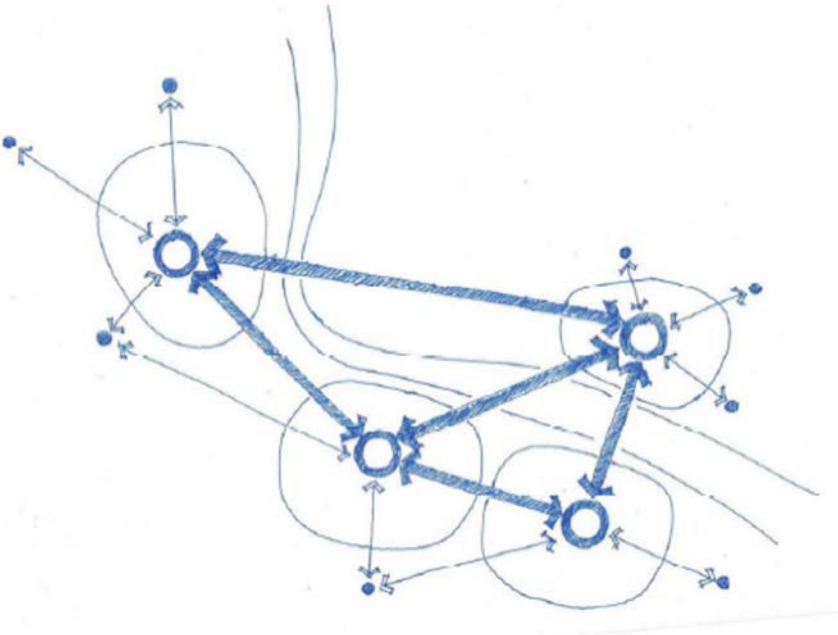


*Supplemental
Services*

Comprehensive Service Plan



Taxi Feeder & Finley Service

Taxi Feeder Service (509) 374-3051

Taxi Feeder is a shared-ride service, operated under contract with Tri-City Taxi. The service is point-to-point, not curb-to-curb, and is designed to serve those customers outside the fixed route bus service, and ‘feed’ them to the nearest bus stop or transit center. Feeder stops will be located within rural areas of our service area with the expectation that riders walk up to one-half mile to feeder stops.

Fare Information:

Fare for feeder service is in addition to bus fare. Seniors (65+) riding fixed route buses free with a BFT Senior ID card are required to pay the additional fare for feeder service.

- Regular (short) Trips – 3/4 mile and up to 4 miles from a fixed route
 - \$1.00 cash fare
 - Any BFT monthly bus pass
- Premium (long) Trips – More than 4 miles from a fixed route
 - \$3.00 cash fare
 - Premium Ticket
 - Freedom Pass

How to Use from a Feeder Zone:

- Call Tri-City Taxi at (509) 374-3051 during regular service hours, at least 30 minutes before needed, to schedule a ride. (You can schedule up to 1 week in advance.)
- State your pick-up point and your desired pick-up time or the time you need to meet the corresponding bus route. (Check www.bft.org for bus schedules.)
- The taxi will meet you and take you to the feeder location on the route or designated transit center.

How to Use From a Fixed Route Bus Stop or Transit Center:

- Board the designated bus and notify the coach operator that you need a taxi feeder.
- State which zone and drop-off location you need to go to.
- The coach operator will notify a dispatcher to call and get the taxi started to meet you at the designated stop location.

Finley Service (509) 374-3052

Finley Service is an on-demand service. This is a shared ride and not taxi service, and is only provided upon request. Taxi Feeder service will transport you from one pickup point to another pickup point within Finley or between Finley pickup points and the BFT Dayton Street Transfer Point.

Scheduling Service

To request service call between 9 a.m. and 5 p.m. the day before your trip. The vehicle may arrive from 15 minutes before to 15 minutes after your pre-scheduled pickup time. Note that drivers will only go to the pickup point.

A few tips to keep in mind

- The only destination for this service outside of Finley is the Dayton Street Transfer Point. That is also the only location from which you can receive a trip to Finley.
- The last pick-up time that can be requested is 7 p.m. (service ends at 8 p.m.)
- Children below 6 years of age will not be transported alone.
- A car seat must be provided by the rider.
- Cancellations or changes to reservations require two (2) hours advance notice.

Service Strategy

- Equitable Taxi Feeder service across the PTBA
- Access to service in rural areas that do not support regular fixed route service
- A methodology to gauge demand within rural areas to plan for future fixed route service expansion

Methodology

The Feeder Flex Zone is defined as the region starting approximately one mile away from fixed route stops and ending approximately four miles out from fixed route stops, thus creating roughly a three-mile service band. Route 170 stops were excluded from defining the Feeder Flex Zone as taxi feeder service is not provided in Benton City or Prosser. The Feeder Flex Zone is bounded by the Public Transit Benefit Area (PTBA), which is to say, the taxi feeder service does not operate outside of the PTBA.

Taxi feeder stops were placed within the Feeder Flex Zone at locations of higher densities (relative to the Feeder Flex Zone) and activity centers such as schools, businesses, public safety facilities, and transportation facilities. Densities and activity centers were identified using aerial imagery. In some instances, taxi feeder stops were placed outside of the buffer due to: 1) activity centers near the buffer or 2) taxi feeder service is currently provided in that specific area.

In addition, the study team reviewed existing taxi feeder zones in relation to the new Feeder Flex Zone. Any existing taxi feeder service areas that appeared to justify the continuing provision of taxi feeder service (i.e., due to a lack of pedestrian infrastructure, being a significant distance from the fixed route stop or due to the location being a major generator that lacks fixed route service) was then retained. Other existing taxi feeder service zones and stops not included will no longer be provided with taxi feeder service, as they are either within walking distance (i.e., 1 mile) of the fixed route system, they are in a relatively low-density area, or they are outside the PTBA.

Article I. Finley Feeder & Taxi Feeder Pick up and Drop off Locations

FINLEY FEEDER STOP ID	CONNECTING ROUTES	CONNECTING ROUTE LANDMARK OR CROSS STREET	FEEDER STOP LANDMARK OR CROSS STREET	**MILES	PRICE
F01	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	3rd Ave & Yew St / Concrete barricade	N/A	\$1.00 \$1.00
F02	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	E 45 th PRSE & 7th Ave & Havana St	N/A	\$1.00 \$1.00
F03	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	S Keystone St & E Finley Rd	N/A	\$1.00 \$1.00
F04	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	Glynn Wheeler Ln / Two Rivers Park	N/A	\$1.00 \$1.00
F05	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	S Kirby PRSE & E 22 nd Avenue	N/A	\$1.00 \$1.00
F06	41 Transit Center	Gum Street & 10th Avenue Dayton Transfer Point	E Bryson Brown Rd & S Finley Rd	N/A	\$1.00 \$1.00
F07	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E Bryson Brown Rd & S 2093 PRSE	N/A	\$1.00 \$1.00
F08	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E 27 th Ave & S 1996 PRSE	N/A	\$1.00 \$1.00
F09	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E 30 th Ave & S Verbena St	N/A	\$1.00 \$1.00
F10	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E Perkins Rd & 2184 SE / Power Station	N/A	\$1.00 \$1.00
F11	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E Perkins Rd & S Haney Rd	N/A	\$1.00 \$1.00
F12	41 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E Perkins Rd & Dague Rd	N/A	\$1.00 \$1.00
F13	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	Bowles Rd & Piert Rd / Lineage Logistics	N/A	\$1.00 \$1.00
F14	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	S Haney Rd & Bowles Rd	N/A	\$1.00 \$1.00
F15	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	S Dague Rd & E Bowles Rd	N/A	\$1.00 \$1.00

F16	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	Finley Rd & 50th Pl / Fire Station	N/A	\$1.00 \$1.00
F17	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	NW of Chemical Rd & Cochran Rd / Mailboxes	N/A	\$1.00 \$1.00
F18	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	E Cochran Rd. & S Gerards Rd	N/A	\$1.00 \$1.00
F19	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	E 355 ORSE & S Haney Rd	N/A	\$1.00 \$1.00
F20	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	Lemon Dr & 59th Ave / River View High School	N/A	\$1.00 \$1.00
F21	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	Finley Rd & Game Farm Rd / Finley Middle School	N/A	\$1.00 \$1.00
F22	41 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	Kennewick Game Farm / Wooden game farm sign	N/A	\$1.00 \$1.00
F23	47 Transit Center	Washington Street & 19th Avenue Dayton Transfer Point	E 27th Ave & S Myrtle St	N/A	\$1.00 \$1.00
F24	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	E Eastlake Dr & S Kingwood St	N/A	\$1.00 \$1.00
F25	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	E 44th Ave & Date St	N/A	\$1.00 \$1.00
F26	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	W 49th Ave & S Washington Pl	N/A	\$1.00 \$1.00
F27	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	W 52nd Ave & W 53rd Ave	N/A	\$1.00 \$1.00
F28	47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	Adler Ln & Game Farm Rd / Country View Estates sign	N/A	\$1.00 \$1.00
F29	41 & 47 Transit Center	Olympia Street & 27th Avenue Dayton Transfer Point	S Oak St & Game Farm Rd / Adam's Place sign	N/A	\$1.00 \$1.00
F30	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	E Terril Rd & S 2100 SE	N/A	\$1.00 \$1.00
F31	41 & 47 Transit Center	Olympia Street & 27th Ave Dayton Transfer Point	East Cougar Rd / Finley Elementary School	N/A	\$1.00 \$1.00
F32	41 Transit Center	Olympia Street & 45 th Ave Dayton Transfer Point	E 73rd Ave & S Fremont St	N/A	\$1.00 \$1.00

TAXI FEEDER STOP ID	CONNECTING ROUTES	CONNECTING ROUTE LANDMARK OR CROSS STREET	FEEDER STOP LANDMARK OR CROSS STREET	MILES	*PRICE
K01	Multiple	Three Rivers Transit Center	Kohl's / Planned Parenthood Taxi Feeder	0.9	\$1.00
K02	48	10th Avenue & Columbia Center Boulevard	S. Clodefelter Rd / Desert Hills Middle School	1.9	\$1.00
	110	Center Parkway & Deschutes Ave		2.1	\$1.00
P01	225 or Multiple Routes	CBC or Transit Center	Airport Taxi Feeder	0.8 1.9	\$1.00 \$1.00
P02	64	Alton & Wehe	MLK Center	1.6	\$1.00
	150/160	Sylvester Street & 3rd Ave		2.9	\$1.00
P03	64	Elm Avenue & A Street	4th St & C St / Lakeview Community Center	2.2	\$1.00
	150/160	Sylvester Street & 3rd Ave		3.5	\$1.00
P04	64	Elm Avenue & A Street	Tierra Vidan Ln & A St / Collegium Café	1.1	\$1.00
	150/160	Sylvester Street & 3rd Ave		2.4	\$1.00
P05	65	Elm Avenue & Adelia St.	NE of Commercial Ave and Venture Rd / Ventco	1.7	\$1.00
	150/160	Sylvester Street & 3rd Ave		2.8	\$1.00
P06	65	Elm Avenue & Adelia St.	N Capital Ave & E Hillsboro St	3.6	\$1.00
	150/160	Sylvester Street & 3rd Ave		3.8	\$1.00
P07	65	Elm Avenue & Adelia St.	Industrial Way / Twin City Foods	3.7	\$1.00
	150/160	Sylvester Street & 3rd Ave		3.9	\$1.00
P08	65	Elm Avenue & Adelia St.	Foster Wells Rd & Burlington Lp / Second Harvest	4.6	\$3.00
	150/160	Sylvester Street & 3rd Ave		4.8	\$3.00
P09	66	Argent Road & Road 84	Locust Ln & Rd 100	1.2	\$1.00
	225	Sandifur Parkway & Dunbarton Avenue		1.8	\$1.00
P10	64	E A St & Owen Ave	E Dock St / Zen-Noh Hay	1.5	\$1.00
	150/160	S 10th Ave & W B St		1.9	\$1.00
R01	126	Horn Rapids Road & Innovation Boulevard	Wisconsin Ave & Redwood St / Radiochemical Processing Lab	2.7	\$1.00
	123	Stevens Center Place & Stevens Drive		3.5	\$1.00
R02	126	Horn Rapids Road & Innovation Boulevard	Horn Rapids Rd / Hammer Training Facility	2.4	\$1.00
	123	Stevens Center Place & Stevens Drive		4.1	\$3.00

R03	126	Horn Rapids Road & Innovation Boulevard	Horn Rapids Rd / Areva NP	1.4	\$1.00
	123	Stevens Center Place & Stevens Drive		3.0	\$1.00
R04	126	Horn Rapids Road & Innovation Boulevard	Battelle Blvd & Kingsgate Way /ATI	2.3	\$1.00
	123	Stevens Center Place & Stevens Drive		3.2	\$1.00
R05	126	Horn Rapids Road & Innovation Boulevard	Battelle Blvd & Logston Blvd / Perma-Fix Northwest	1.8	\$1.00
	123	Stevens Center Place & Stevens Drive		2.2	\$1.00
R06	126	Horn Rapids Road & Innovation Boulevard	Polar Way / Preferred Freezer Services	3.5	\$1.00
R07	123	Stevens Center Place & Stevens Drive	River Park Dr & River Valley Dr	2.2	\$1.00
R08	123	Stevens Center Place & Stevens Drive	River Park Dr & Clubhouse Ln/Horn Rapids Golf Course	3.2	\$1.00
R09	123	Stevens Center Place & Stevens Drive	2640 Kingsgate Way/Horn Rapids RV	2.2	\$1.00
R10	25	McMurray Street & Stevens Drive	Terminal Dr & Lindberg Lp/Richland Airport	1.1	\$1.00
	120	Van Giesen Street & Thayer Drive		0.7	\$1.00
R11	110	Duportail Street & Queensgate Drive	Ava Way & Meritage Ave / Country Mercantile	4.2	\$3.00
	123				
R12	123	Gage Blvd & Leslie Rd	Morningside Pkwy & Allison Ct	4.3	\$3.00
R13	123	Jadwin & Coast Bus Stop	Logston & Robertson Taxi Feeder	1.4	\$1.00
R14	Transit Center	Knight Street Transit Center	Tanglewood/Duportail Apts. Taxi Feeder	1.8	\$1.00
R15	123	McMurray St & Stevens	Con Agra Taxi Feeder	1.1	\$1.00
WR01	110 120	West Richland Transit Center	N Yakima Dr & Twin Bridges Rd / Northern Bridge	2.5	\$1.00
WR02	110 120	West Richland Transit Center	Drinkard Pr & N Harrington Rd	5.5	\$3.00
WR03	110 120	West Richland Transit Center	Shannon Ln & Harrington Rd	5.5	\$3.00

WR04	110 120	West Richland Transit Center	E Ridge Crest Dr & Red Mountain Rd	4.1	\$3.00
WR05	110 120	West Richland Transit Center	Ruppert Rd & N 423 Pr NE	2.9	\$1.00
WR06	110 120	West Richland Transit Center	Ruppert Rd & N 225 Pr NE	5.4	\$3.00

***Pricing is determined by 4-mile flex boundary, feeder stops 4 miles or less from a fixed route are \$1.00, feeder stops beyond 4 miles are premium \$3.00. Feeder accepts regular Monthly Pass for non-premium fare and the Freedom Pass for premium fares.**

****Finley Feeder is \$1.00 as stated within the contract due to the service being point to point within the designated Finley area, to the closest route, or Dayton St Transit Center.**

Night & Sunday Service (509) 374-3050

Night & Sunday Service is a shared ride service and is demand response, curb-to-curb service within the Tri-Cities area (including West Richland and Finley). The only exception is the Hanford area north of Battelle Boulevard.

Fares

- \$3.00 cash fare
- Premium Ticket
- Freedom Pass

Hours of Operation

- Night Service: Monday – Saturday from 8:30 p.m. to the last trips scheduled at 12:00 a.m.
- Sunday Service: 7:30 a.m. to 6:00 p.m.

Scheduling

Reservations are taken starting at 5 p.m. on the day you wish to travel. Sunday Service reservations can be made on Saturday from 4:00 p.m. until 9:00 p.m. and on Sunday after 7:30 a.m. for trips after 9:00 a.m. Call early; only a limited number of rides are available every hour.

Guidelines

- Allow up to 30 minutes from time requested for pickup, and be at the requested pickup location at least 15 minutes prior to the requested time.
- Be ready when your ride arrives. The vehicle will wait only three (3) minutes.
- Unless you need assistance and have requested this when arranging for your trip, you will be picked up curbside.
- By prearrangement, drivers may assist you to the vehicle and/or pull into safe, accessible driveways.

Do's:

- Be ready before your ride arrives.
- Have exact change (no change is provided).
- Double check your destination with the driver.

Don'ts:

- No extra stops will be made.
- Don't ask the driver for change.
- No adding people at the pick-up.