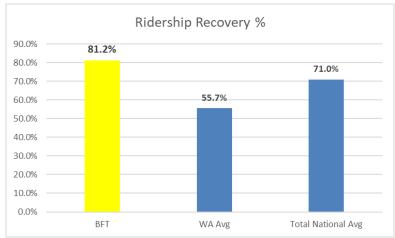
Ben Franklin Transit Budget in Brief 2023 – "Driving for Innovation and Efficiency"

2022 marks the 40th year of operation for Ben Franklin Transit (BFT). The communities served by BFT have grown and changed over the years and BFT looks forward to providing quality service in the years to come. The 2023 proposed budget includes modest increases in service levels at a lower cost despite record high levels of inflation.

BFT expects ridership levels to return to pre-pandemic levels in 2023, at a faster recovery rate than other agencies in Washington state as well as ahead of national averages.

Throughout 2023, BFT management will be placing a special emphasis on innovation and efficiencies. This will take the form of testing new vehicle types and sizes and well as implementing streamlined business



processes. This results in a budget that supports increased service levels while lowering the cost to provide that service and gaining administrative efficiencies as well.

This document is intended to provide an overview of the proposed 2023 Operating and Capital budgets in a summary format. Additional details can be found in the budget document which has been made publicly available.



Executive Summary

The following table summarizes the major changes in the 2023 Budget Compared to the 2022 Budget.

| 2022 Budget | \$57,786,200 |
|--------------------------|--------------|
| Changes | |
| Labor | (1,304,973) |
| Fuel | 1,456,338 |
| Purchased Transportation | 1,045,000 |
| Professional Services | (470,390) |
| All Else | 526,343 |
| Net Changes for 2023 | 1,252,318 |
| 2023 Proposed Budget | \$59,038,518 |

Summary of Primary Changes in 2023

In short, fuel and purchased transportation increased by \$2.5M. All other expenses decreased by \$1.3M resulting in a net increase of \$1.2M.

- Decrease in labor expense through the reduction of 18 positions. This represents a 4.1% reduction in headcount (there were no layoffs of permanent BFT staff).
- Fuel is expected to be significantly higher in 2023. Budgeted prices for 2023 are 41% higher than what was budgeted for 2022.
- Purchased Transportation is expected to increase significantly as the Connect Service continues to grow.
- Professional Outside Services has been decreased by \$500,000. This is primarily due to projects budgeted for 2022 that are getting completed in 2022 along with the elimination of other services that are not needed in 2023.
- All other expenses increased \$500,000. This is primarily due to an increase in parts and
 materials costs used to maintain vehicles and facilities, increased software licenses and cost of
 software, as well as an increase in planned training and staff development.
- No significant changes in service levels planned for 2023. Fixed Route service will expand slightly while Dial-A-Ride is expected to continue a slower recovery to pre-pandemic levels.



Budget Overview

The following table summarizes the Revenues, Expenses and Capital Projects for 2023.

| | Total | Operating | Capital |
|------------------------------------|------------|--------------------------|----------------|
| Revenues: | | | |
| Contracted Services | 25,000 | 25,000 | - |
| Fares | 1,200,000 | 1,200,000 | - |
| Sales Tax Revenue | 53,400,000 | 39,446,942 | 13,953,058 |
| Miscellaneous | 500,000 | 500,000 | |
| Total Local | 55,125,000 | 41,171,942 | 13,953,058 |
| Total State | 17,409,388 | 4,538,276 | 12,871,112 |
| Federal Grants | 7,275,970 | | 7 275 070 |
| CARES/CRRSSA/ARP Grants | 13,328,300 | - 13,328,300 | 7,275,970 - |
| Total Federal | 20,604,270 | 13,328,300 13,328,300 | 7,275,970 |
| iota i caciai | 20,007,270 | 15,520,500 | 1,213,310 |
| Total Revenues | 93,138,658 | 59,038,518 | 34,100,140 |
| Expenditures: | | | |
| Fixed Route | 23,515,686 | 23,515,686 | - |
| DAR | 13,523,514 | 13,523,514 | - |
| Vanpool | 1,784,291 | 1,784,291 | - |
| Maintenance | 3,617,484 | 3,617,484 | - |
| Purchased Transportation - Connect | 2,774,800 | 2,774,800 | - |
| Purchased Transportation - ARC | 1,522,515 | 1,522,515 | - |
| Human Resources | 1,827,956 | 1,827,956 | - |
| Customer Service/Marketing | 1,938,559 | 1,938,559 | - |
| Safety & Security/Training | 1,070,397 | 1,070,397 | - |
| Planning & Service Development | 1,580,217 | 1,580,217 | - |
| Executive/Administrative Services | 5,883,097 | 5,883,097 | - |
| Total Operating Expenditures | 59,038,518 | 59,038,518 | - |
| | | | |
| Fleet Program | 19,202,449 | - | 19,202,449 |
| Facilities Program | 8,692,267 | - | 8,692,267 |
| Transit Technologies Program | 2,280,424 | - | 2,280,424 |
| Other | 3,925,000 | - | 3,925,000 |
| Total Capital Expenditures | 34,100,140 | - | 34,100,140 |
| Total Expenditures | 93,138,658 | 59,038,518 | 34,100,140 |

Service Levels

Following is a brief summary of the anticipated changes in service levels by mode expected for 2023. These levels of estimated services are the primary drivers for the rest of the budget. The service levels determine the amount of operator and support staffing needed, fuel and maintenance costs, etc.

Fixed Route

- o Planning for modest increases in miles/hours for 2023.
- Developing plans for service in the Hanford area. Nothing firm yet in terms of level of service or start date. Have budgeted some level of service beginning in 2023.
- o Boardings are expected to return to 2019 pre-pandemic levels.
- Major expansion in 2021 and more substantial expansion being developed for 2024.

Dial-A-Ride (DAR)

- DAR saw big reductions due to the pandemic and is slower to return.
- o Recent growth in this mode is indicating continued recovery.
- Actuals for 2022 is still trending below the budget, but recovery is gaining momentum.
- Budget for 2023 will be slightly lower than the budget for 2022 (a 2.7% decrease in total miles).
- o 2023 budget is projecting a return to the 2019 pre-pandemic levels.

Vanpool

- Vanpool continues to a longer, slower path to recovery.
- The budget for 2023 is estimated to be 32% higher than the current forecast for 2022.
- Vanpool growth will be limited by the number of vans available and how quickly new vans can be ordered.
 - Severe supply chain issues are affecting the availability of new van purchases.

ARC

- ARC was slow to recover in 2022 with the forecast being 70% below the budget for the year.
- Recent growth in ARC plus ARC's plans to increase their service levels in 2023 have led us to budget 2023 to return to the pre-pandemic levels of 2019.

CONNECT

- Connect service was first introduced in 2020 and initially grew slowly due to the service being started in the early phase of the COVID-19 pandemic.
- The service grew much faster than anticipated in 2022.
 - Service in 2022 grew by 220% over the 2021 service levels.
- High growth in this mode is expected to continue but will be at a slower pace through management of the service.
- 2023 is being budgeted at 25% higher than the current forecast for 2022.



Revenues

| | | | Straight-Lined | | | Proposed | |
|-------------------------|------------|------------|----------------|------------|-----------|------------|-----------|
| | Actual | Actual | Forecast | Budget | 2022F vs. | Budget | 2022B vs. |
| | 2020 | 2021 | 2022 | 2022 | 2022B | 2023 | 2023B |
| Fares | 1,028,519 | 735,032 | 1,674,826 | 1,946,400 | -13.95% | 1,200,000 | -38.35% |
| Contracted Services | | 2,526 | 21,096 | 200,000 | -89.45% | 25,000 | -87.50% |
| Sales Tax - Operating | 36,996,140 | 45,825,506 | 38,064,669 | 35,009,550 | 4.47% | 39,446,942 | 12.67% |
| State Operating Grants | 22,275 | 178,352 | 1,426,031 | 1,370,697 | 45.97% | 4,538,276 | 231.09% |
| CARES/CRRSSA/ARP Grants | 8,905,722 | 10,067,355 | 15,981,913 | 18,885,353 | -18.87% | 13,328,300 | -29.43% |
| Miscellaneous | 543,376 | 597,402 | 1,006,998 | 374,200 | 169.11% | 500,000 | 33.62% |
| | | | | _ | | | |
| Operating Revenues | 47,496,032 | 57,406,172 | 58,175,533 | 57,786,200 | 0.67% | 59,038,518 | 2.17% |

Sales tax

- Total sales tax is budgeted to be \$53.4M in total. Of this amount, \$39.4M (74%) of sales tax will be used for Operating Expenses while the remaining \$14.0M (26%) will be used for Capital Projects.
 - This represents a conservative **2% growth** over the forecast of \$52.3M for 2022.
- 2023 will be a rod change-out year at the Energy Northwest nuclear facilities. This
 generally increases sales tax activity for the year.
 - Historically, BFT has budgeted rod-change out years with a 4% increase over the current year.
 - The actual increase over the past 5 rod change-out years (covering a 10-year period) is 7.5%.
 - We believe that the 2% increase represents a conservative estimate given the general concerns of a potential recession.
- There are significant concerns of a recession starting soon, but sales tax collections through July 2022 (most current data available) continues to be strong.
- Actual historical growth rates are as follows:
 - 2022 is forecasted to be 8.4% higher than 2021.
 - The five-year annual growth rate has averaged 7.8% per year.
 - The ten-year annual growth rate has averaged 6.2% per year.
- O Therefore, due to the overall economic uncertainty, a lower-than-normal sales tax growth rate of 2% will be used for 2023.

Grants

- The remaining CARES/CRRSAA/ARP grant funding of \$13.3M will be used for Operations in 2023. This will fully utilize all the CARES-related grant funding awarded to BFT.
 - This will be lower than the grant funding of \$18.9M used in 2022.
- The new Washington State Transit Support Grant (TSG) is available, and year 1 funding will be just under \$1.4M.

Fares (all modes excluding Vanpool)

- o BFT is nearly complete with a full update of the fare and rate structures for all modes.
 - The final fare structure will not be completed in 2022.
- Fares for Fixed Route and Dial-A-Ride are expected to be reduced drastically.
 - Low fares are desired to give back and support the community.
 - Low fares are intended to accelerate ridership growth.
 - Low fares will be targeted to cover the cost of new fare collection technology of around \$500,000 per year.

Vanpool.

- Fares for Vanpool are estimated to be \$1M, or about 43% higher than the current 2022 forecast of \$700,000.
- Vanpool continues a slower recovery but has increased recently with the surge in fuel prices.
- The Vanpool Fare Structure is being simplified with the goal of maintaining roughly the same revenue level.



Operating Expense Summary

Total Operating Expenses are budgeted at \$59.0M, which is an increase of \$1.2M, or 2.1% over the 2022 budget of \$57.8M. In short, Fuel and Purchased Transportation are budgeted to increase by \$2.5M while all other expenses are budgeted to decrease by \$1.3M.

Expense Summary by Type of Cost

| | | | Straight-Lined | | | Variance | |
|--------------------------|------------|------------|----------------|------------|------------|-------------|------------|
| | Actual | Budget | Forecast | Budget | Budget | 2022B vs. | |
| | 2021 | 2021 | 2022 | 2022 | 2023 | 2023B | Variance % |
| Salaries & Wages | 18,924,805 | 20,287,000 | 20,738,363 | 25,953,100 | 25,119,316 | (833,784) | -3.21% |
| Benefits | 7,408,121 | 12,515,200 | 13,747,515 | 14,474,700 | 14,003,511 | (471,189) | -3.26% |
| Total Labor | 26,332,926 | 32,802,200 | 34,485,878 | 40,427,800 | 39,122,827 | (1,304,973) | -3.23% |
| Services | 2,420,211 | 3,861,000 | 2,606,076 | 4,431,000 | 3,960,610 | (470,390) | -10.62% |
| Fuel & Lubricants | 2,333,764 | 2,290,700 | 4,236,424 | 3,639,300 | 5,095,638 | 1,456,338 | 40.02% |
| Tires & Tubes | 231,921 | 332,000 | 265,947 | 300,400 | 310,089 | 9,689 | 3.23% |
| Materials/Supplies | 2,696,606 | 3,009,750 | 2,881,430 | 3,104,900 | 3,606,780 | 501,880 | 16.16% |
| Utilities | 434,019 | 408,160 | 434,971 | 448,700 | 409,944 | (38,756) | -8.64% |
| Insurance | 787,309 | 1,234,200 | 634,001 | 1,307,100 | 1,141,880 | (165,220) | -12.64% |
| Contracted Services | 1,233,971 | 3,350,500 | 2,902,956 | 2,950,000 | 3,995,000 | 1,045,000 | 35.42% |
| Rentals | 64,578 | 311,739 | 97,127 | 155,100 | 84,189 | (70,911) | -45.72% |
| Miscellaneous | 333,409 | 911,033 | 483,559 | 1,021,900 | 1,311,560 | 289,660 | 28.35% |
| Total Non-Labor | 10,535,788 | 15,709,082 | 14,542,491 | 17,358,400 | 19,915,691 | 2,557,291 | 14.73% |
| Operating Expenses Total | 36,868,714 | 48,511,282 | 49,028,370 | 57,786,200 | 59,038,518 | 1,252,318 | 2.17% |

Expense Summary by Department Cost

| | Actual | Budget | Straight-Lined Forecast | Budget | Proposed Budget | Change 2023B to | Change % 2023B to |
|------------------------------------|------------|------------|----------------------------|------------|--------------------|--------------------|----------------------|
| | 2021 | 2021 | 2022 | 2022 | 2023 | 2022B | 2022B |
| Fixed Route | 15,849,389 | 17,494,776 | 20,155,430 | 22,073,300 | 23,515,686 | 1,442,386 | 6.53% |
| Prosser | 330,969 | 472,032 | 348,455 | 560,400 | - | (560,400) | -100.00% |
| DAR | 8,351,376 | 11,586,605 | 10,335,078 | 13,654,170 | 13,523,514 | (130,656) | -0.96% |
| Van Pool | 1,075,103 | 1,699,830 | 1,020,323 | 1,680,200 | 1,784,291 | 104,091 | 6.20% |
| Maintenance | 2,105,619 | 2,586,201 | 3,439,658 | 3,512,900 | 3,617,484 | 104,584 | 2.98% |
| Directly Operated Transportation | 27,712,456 | 33,839,444 | 35,298,944 | 41,480,970 | 42,440,976 | 960,006 | 2.31% |
| | | | | | | | |
| Purchased Transportation - Connect | | | 2,354,673 | 1,700,000 | 2,774,800 | 1,074,800 | 63.22% |
| Purchased Transportation - ARC | 1,358,667 | 3,523,400 | 738,608 | 1,487,600 | 1,522,515 | 34,915 | 2.35% |
| Purchased Transportation | 1,358,667 | 3,523,400 | 3,093,280 | 3,187,600 | 4,297,315 | 1,109,715 | 34.81% |
| Human Resources | 1,790,461 | 1,733,895 | 2,151,421 | 2,131,900 | 1,827,956 | (303,944) | -14.26% |
| Planning & Service Development | 883,923 | 1,408,486 | 1,110,779 | 1,572,300 | 1,580,217 | 7,917 | 0.50% |
| Customer Service/Marketing | 1,287,947 | 2,182,317 | 1,489,884 | 2,321,330 | 1,938,559 | (382,771) | -16.49% |
| Safety & Security/Training | 874,299 | 953,076 | 933,008 | 1,270,700 | 1,070,397 | (200,303) | -15.76% |
| Executive/Administrative Services | 2,960,962 | 4,870,664 | 4,951,053 | 5,821,400 | 5,883,097 | 61,697 | 1.06% |
| Administration | 7,797,591 | 11,148,438 | 10,636,145 | 13,117,630 | 12,300,227 | (817,403) | -6.23% |
| Total Operating Expenditures | 36,868,714 | 48,511,282 | 49,028,370 | 57,786,200 | 59,038,518 | 1,252,318 | 2.17% |

The following is a review of the significant changes or events impacting each of the various major classifications of expenses.

Labor

| | | | 2022 | | | 20: | 23 |
|----------------------------------|----------|------------|------------|-------------|-----------|-----------|----------|
| | | | | Additional | | | |
| | | LTD/Temp/ | Total 2022 | Approved & | Adjusted | | |
| | Budgeted | Contracted | Headcount | Adjustments | Positions | Requested | Proposed |
| Operations | 188.0 | - | 188.0 | (2.0) | 186.0 | - | 186.0 |
| Dial-A-Ride | 117.5 | - | 117.5 | 3.5 | 121.0 | - | 121.0 |
| General Demand | 4.5 | - | 4.5 | (4.5) | - | - | - |
| Vanpool | 4.0 | - | 4.0 | - | 4.0 | - | 4.0 |
| Maintenance | 49.0 | - | 49.0 | - | 49.0 | - | 49.0 |
| Human Resources | 7.0 | 2.0 | 9.0 | (3.0) | 6.0 | - | 6.0 |
| Safety/Training | 10.0 | - | 10.0 | (2.0) | 8.0 | - | 8.0 |
| Executive/Adminstrative Services | 21.0 | 2.0 | 23.0 | - | 23.0 | - | 23.0 |
| Marketing/Customer Service | 17.0 | 3.0 | 20.0 | (8.0) | 12.0 | - | 12.0 |
| Planning & Service Development | 9.0 | 2.0 | 11.0 | (2.0) | 9.0 | - | 9.0 |
| Total Workforce | 427.0 | 9.0 | 436.0 | (18.0) | 418.0 | - | 418.0 |

- Total Labor is budgeted to decrease by \$1.3M.
- Total positions are being reduced by 18 (4%), going from 436 to 418.
 - No permanent BFT staff are being terminated to accomplish this. This comes through the elimination of LTD positions and the elimination of certain positions that are currently open.
 - Headcount for General Demand is being combined with Dial-A-Ride as a result of a department realignment.
- No new headcount is being requested for 2023.
 - A request to increase headcount may be necessary in 2023 as the level of Hanford service becomes better defined and becomes larger than an initial test program.
- Non-Represented staff did not receive a COLA adjustment in 2022. The 2023 budget includes the following pay adjustments for non-represented staff:
 - COLA of 4% (total of \$270,000).
 - This is in line with, or lower than other local jurisdictions.
 - Performance/Merit increase of 4% (total of \$270,000).
 - Actual increase for each person will be determined based on written performance evaluation and reviewed at a management level.
- Represented staff will receive COLA and step increases in accordance with the negotiated contracts.
 - COLAs range from 2% 3.5% depending on when each contract was previously negotiated.

Outside Professional Services

- Budgeted services are going down by \$500,000, or 11% lower than the 2022 Budget.
- A few larger, one-time initiatives were budgeted for 2022 and will be completed, or nearly completed, by the end of 2022 and will not carry forward at the same level into 2023. These larger projects include:
 - Fare study and evaluation.
 - o Enterprise Business System (EBS) evaluation and assessment.
 - Fleet Transition Plan.
 - o Federally mandated (FTA) development and implementation of a Safety Plan.

- Other projects/services that were budgeted in 2022 that will not be budgeted in 2023 include:
 - o Gallup annual employee survey. This will be brought in-house for 2023.
 - o Agency-wide Franklin Covey Training. This training will be re-evaluated in 2023.
 - Records management will be deferred and addressed as part of the overall EBS system evaluation and potential upgrade or simply deferred until 2024.
- New projects/initiatives that are being added in 2023 include:
 - Strategic planning for both short-term (next 5 years) and longer-range planning (5 20 years) will be started in 2023 at an estimated cost of \$175,000.
 - Development of a data dashboard and reporting capability. Advanced technical expertise is needed to assist with the initial coding and development of a data dashboard, including data analysis and is budgeted for an estimated \$100,000.
 - Support from a marketing consultant budgeted at \$50,000. With the reduction in marketing staff, this service will augment existing staff with skills needed, but not necessarily on a full-time basis.

Fuel

- Budgeted fuel and lubricants are estimated to increase by \$1.5M, or 40%.
- Budgeted fuel prices are based on the October 12, 2022 Short-Term fuel price forecast as published by the *U.S. Energy Information Administration* plus 5% for potential additional volatility.
- Analysis of budgeted price per gallon is below:

| | | 2022 | |
|--------------|------------------|---------|--------|
| | | 3 Month | 2023 |
| | 2022 Budget | Average | Budget |
| Unleaded | \$2.43 | \$3.48 | \$3.75 |
| Diesel | \$3.38 | \$3.93 | \$4.50 |
| Increase ove | r 2022 Budget | 25.8% | 40.6% |
| Increase ove | r 2022 3 Month A | Avg | 11.8% |

- This results in a fuel price approximately 41% higher compared to the 2022 budget.
- This results in a budgeted fuel cost 12% higher than the average actual cost over the 3-month period of July September 2022.

Tires & Tubes

• Immaterial budget change of \$10,000 is anticipated. Savings from decreased expected mileage is offset by expected price increases.

Materials & Supplies (includes Software)

- Materials & Supplies is budgeted to increase by \$500,000, or 16%. This is primarily due to increases in the following two items.
 - \$233,000 increase for parts costs and collision repairs. Supply chain and general inflation has dramatically increased the cost of parts and materials.
 - \$300,000 due to software increases this includes full year licenses for software acquired in 2022 along with increased software costs due to increases in usage as well as license fees.

Utilities

• Utilities are expected to decrease slightly in 2023 primarily due to the demolition of the existing Operations building. Staff from this facility will be assigned to other buildings, which will put more of a load on those facilities. Overall, a slight reduction is expected during 2023.

Insurance

- Insurance is budgeted to go down by \$165,000, or 13%, for 2023.
- This is primarily driven by a reduced budgeted number of miles for Vanpool.
 - The 2022 budgeted miles for vanpool ended up being much higher than actual.
 - The 2023 budget is more in line with the forecast for 2022 with moderate growth that can be supported.

Contracted Services

- Contracted services are for BFT to acquire additional service through the Connect provider as well as the contract with ARC.
- ARC is expected to remain flat when comparing the 2023 budget to the 2022 budget.
 - ARC is running under budget for 2022.
 - The budget for 2023 represents a decrease of approximately 7% compared to the 2022 budget.
- Connect services continue to be extremely popular.
 - The forecast for 2023 is to be more than double the budgeted amount for 2022.
 - o The 2023 budget represents a growth of 25% over the 2022 forecast.

Rentals (which includes facility and equipment leases)

- Rentals are relatively immaterial and are budgeted to decrease by \$71,000, or 46%, going from \$155,000 in the 2022 budget to \$84,000 in the 2023 budget.
- This is primarily due to no longer leasing space in Prosser as well as several pieces of office equipment coming off leases in 2022 that will not be renewed is 2023.

Miscellaneous

Miscellaneous includes a wide variety of expenses such as travel, training, telecommunications, dues, subscriptions, relocation, employee appreciation, etc.

- Miscellaneous is budgeted to increase by \$290,000, going from \$1.0M to \$1.3M.
- Primary reason for increase is anticipated relocation expenses expected in 2023 that was not budgeted in 2022 (\$80,000) due to vacancies in key management positions.
 - Several key management positions are currently vacant that need to get filled.
- Increase in travel and training (none done in 2020, 2021 and minimal budgeted in 2022)

Capital Improvement Plan and Capital Budget

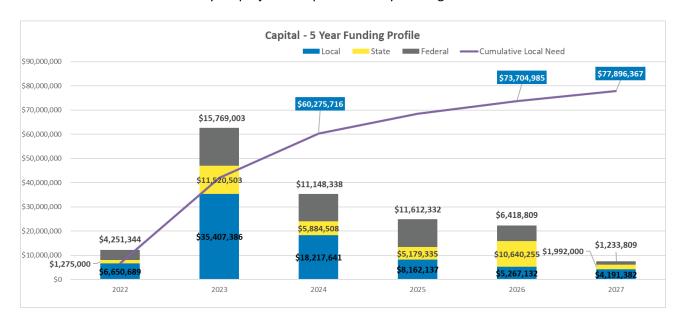
The Capital Improvement Plan (CIP) for 2022 – 2027 was approved by the Board of Directors in December 2021 and revised November 2022 with project values totaling \$165,017,566 and an approved budget of \$95,484,005.

BFT does not use debt for any capital projects. All capital projects are funded on a pay-as-you-go basis using federal and state grants to the maximum extent possible. Capital needs not funded with a grant are paid for using reserves from local funds.

This proposed 2023 Capital Budget includes proposed changes to both the project values and approved budget. The table below summarizes the proposed changes:

| | Project Value | Budget |
|----------------------------------|----------------|---------------|
| November 2022 Board Approved CIP | \$165,017,566 | \$95,484,005 |
| Proposed Changes | | |
| Completed Projects | (\$1,000,000) | (\$1,000,000) |
| Project Removals | (\$11,080,400) | (\$5,111,250) |
| New Project Additions | \$0 | \$0 |
| Project Additions/Increases | \$22,383,132 | \$39,721,715 |
| Net Change | \$10,302,732 | \$33,610,465 |
| Proposed 2023 Capital Budget | \$175,320,298 | \$129,094,470 |

The table below shows the five-year projected capital needs by funding source.



The detailed list of proposed project value and budget changes are as follows:

| | | | ı | | Current | Proposed | Proposed | | |
|---------------------------|---|----------------|---------|---|---------------------|-------------------------|--------------------|--------------------------|----------------------------|
| | | | | Current Project | Approved | Project Value | Budget | Adjusted | Adjusted |
| | | | | Value | Budget | Change | Change | Project Value | Budget |
| Fleet | | | | | | | | | |
| FLT0024 | (2020) BUS - Electric | Up To | 6 | \$2,835,000 | \$2,835,000 | \$4,961,250 | \$4,961,250 | \$7,796,250 | \$7,796,250 |
| FLT0027 | (2021) VAN | UpTo | 40 | \$1,489,427 | \$1,167,925 | \$354,133 | \$675,635 | \$1,843,560 | \$1,843,560 |
| FLT0030 | (2022) BUS - Electric | Up To | 0 | \$4,961,250 | \$4,961,250 | (\$4,961,250) | | \$0 | \$0 |
| FLT0031 | (2022) DAR | Up To | 12 | \$1,198,151 | \$1,198,151 | \$757,849 | \$757,849 | \$1,956,000 | \$1,956,000 |
| FLT0032 | (2022) VAN | Up To | 40 | \$1,519,215 | \$0 | \$888,925 | \$2,408,140 | \$2,408,140 | \$2,408,140 |
| FLT0033 | (2022) Non-Revenue: Service Truck | Up To | 1 | \$105,000 | \$105,000 | \$20,983 | \$20,983 | \$125,983 | \$125,983 |
| FLT0034 | (2023) DAR | Up To | 12 | \$1,210,133 | \$1,210,133 | \$745,867 | \$745,867 | \$1,956,000 | \$1,956,000 |
| FLT0035 | (2023) VAN | Up To | 40 | \$1,549,599 | \$0 | \$858,541 | \$2,408,140 | \$2,408,140 | \$2,408,140 |
| FLT0036 | (2023) Non-Revenue: Service Truck | Up To | 1 | \$67,531 | \$0 | \$71,050 | \$138,581 | \$138,581 | \$138,581 |
| FLT0037 | (2023) BUS | Up To | 7 | \$2,297,371 | \$0 | \$2,635,165 | \$4,932,536 | \$4,932,536 | \$4,932,536 |
| FLT0038 | (2024) BUS - Electric | Up To | 0 | \$4,166,450 | \$0 | (\$4,166,450) | \$0 | \$0 | \$0 |
| FLT0039 | (2024) DAR | Up To | 12 | \$1,222,234 | \$0 | \$1,101,494 | \$2,323,728 | \$2,323,728 | \$2,323,728 |
| FLT0040 | (2024) VAN | Up To | 40 | \$1,580,591 | \$0 | \$1,020,189 | \$2,600,780 | \$2,600,780 | \$2,600,780 |
| FLT0041 | (2024) Non-Revenue: Service Truck | Up To | 1 | \$69,557 | \$0 | \$80,111 | \$149,668 | \$149,668 | \$149,668 |
| FLT0042 | (2025) DAR | Up To | 8 | \$822,971 | \$0 | \$803,637 | \$1,626,608 | \$1,626,608 | \$1,626,608 |
| FLT0045 | (2025) Non-Revenue: Service Truck | Up To | 1 | \$71,644 | \$0 | \$85,507 | \$157,151 | \$157,151 | \$157,151 |
| FLT0045 | (2021) DAR - 5310 Funds | UpTo | 5 35 | \$424,080 | \$424,080 | \$256,783 | \$256,783 | \$680,863 | \$680,863 |
| FLT0047 FLT0048 | (2026) DAR (2026) Non-Revenue Vehicle | Up To Up To | 35 1 | \$3,500,000 | \$0 \$0 | \$3,972,255 \$89,809 | \$0 \$0 | \$7,472,255 \$165,009 | \$0 \$0 |
| FLT0048 FLT0049 | (2027) Non-Revenue Vehicle | UpTo | 1 | \$75,200 \$79,000 | \$0 | \$94,259 | \$0 | \$103,009 | \$0 \$0 |
| FL10049 | Fleet Totals | Op 10 | 1 | \$29,244,404 | \$11,901,539 | \$9,670,107 | \$19,202,449 | \$38,914,511 | \$31,103,988 |
| | ricet rotals | | | <i>\$23,244,464</i> | V11,501,55 5 | \$3,070,107 | \$13,E02,443 | \$50,514,511 | \$31,103,300 |
| Facilities | | | | | | | | | |
| FAC0002 | Maint Facility Upgrades | | | \$2,774,235 | \$1,599,235 | \$0 | \$1,175,000 | \$2,774,235 | \$2,774,235 |
| FAC0015 | Passenger Amenities Improvements | | | \$8,841,926 | \$6,591,926 | \$0 | \$2,250,000 | \$8,841,926 | \$8,841,926 |
| FAC0023 | Facility Maintenance Building | | | \$2,250,000 | \$1,168,690 | \$0 | \$1,081,310 | \$2,250,000 | \$2,250,000 |
| FAC0031 | 22nd Street Transit Center Renovation | | | \$2,500,000 | \$0 | \$0 | \$2,500,000 | \$2,500,000 | \$2,500,000 |
| PLN0005 | Long Range Service Corridor & Infrastructu | ıre | | \$7,000,000 | \$800,000 | \$0 | \$685,957 | \$7,000,000 | \$1,485,957 |
| | Facilities Totals | | | \$23,366,161 | \$10,159,851 | \$0 | \$7,692,267 | \$23,366,161 | \$17,852,118 |
| Equipment | | | | | | | | | |
| EQP0013 | Bus Equipment | | | \$442,000 | \$442,000 | \$660,325 | \$660,325 | \$1,102,325 | \$1,102,325 |
| EQP0013A/B | Bus Equipment: Protective Barriers | | | \$1,000,000 | \$1,000,000 | (\$1,000,000) | (\$1,000,000) | \$1,102,323 | \$1,102,323 |
| EQ1 0013/ | Equipment Totals | | | \$1,442,000 | \$1,442,000 | (\$339,675) | (\$339,675) | \$1,102,325 | \$1,102,325 |
| | | | | , | . , , | ((12272 | ((1117) | , , , , , , | , , , , , , |
| Transit Techno TEC0010 | _ | | | ¢2 202 EE1 | \$1,761,865 | ćo | \$1,405,424 | \$3,383,551 | ¢2.167.280 |
| TEC0010 TEC0013 | IT Related Projects Fare Collection Program | | | \$3,383,551 \$1,000,000 | \$1,761,865 | \$0 \$0 | \$1,405,424 | \$3,383,331 | \$3,167,289 \$1,000,000 |
| 120013 | Transit Technology Totals | | | \$4,383,551 | \$1,886,865 | \$0 \$0 | \$2,280,424 | \$4,383,551 | \$4,167,289 |
| | Transit recimology rotals | | | \$4,505,551 | \$1,000,003 | 40 | \$2,200,424 | \$4,505,551 | \$4,207, <u>2</u> 03 |
| Other | | | | | | | | | |
| OTH0001 | Enterprise Business Systems (EBS) | | | \$1,075,000 | \$75,000 | \$2,925,000 | \$3,925,000 | \$4,000,000 | \$4,000,000 |
| OTH0006 | Human Resources Information System (HF | IIS) | | \$1,952,700 | \$0 | (\$1,952,700) | \$0 | \$0 | \$0 |
| Contingency | | | | \$0 | \$150,000 | \$0 | (\$150,000) | \$0 | \$0 |
| | Other Totals | | | \$3,027,700 | \$225,000 | \$972,300 | \$3,775,000 | \$4,000,000 | \$4,000,000 |
| MOA Campus | | | | | | | | | |
| FAC0005 | Campus Improvements | | | \$2,290,000 | \$1,090,000 | \$0 | \$1,000,000 | \$2,290,000 | \$2,090,000 |
| | MOA Totals | | | \$2,290,000 | \$1,090,000 | \$0 | \$1,000,000 | \$2,290,000 | \$2,090,000 |
| | | | | | | | | | |
| CIP Totals for I | tems with Changes | | | | | \$10,302,732 | \$33,610,465 | | |
| | | | | | | | | | |
| Projects Being | | | | | | (\$11,080,400) | | | |
| • | ojects Removed | | | | | | (\$1,000,000) | | |
| New Project A | | | | | | \$0 | \$0 | | |
| - | ses for Existing Projects | | | | | | \$39,721,715 | | |
| Net Change | | | | | | \$10,302,732 | \$33,610,465 | | |

Removal of Closed/Completed Projects

Project EQP0013A/B Bus Equipment: Protective Barriers is complete and ready to close and remove from the CIP. The remaining project value and budget authority is being moved to EQP0013 Bus Equipment to allow for equipment needs that may arise.

Project FLT0038 (2024) Bus – Electric is being removed from the CIP to allow for further analysis of alternative fuels.

A line item for "Contingency" has had an approved budget of \$150,000. This line item is being closed as it has never been used. Continency/emergency projects can be taken care of through projects FAC0002, EQP0013 or TEC0010, which are generic projects that can support emergency needs.

New Projects Being Added to the 2023 Capital Budget

There are no new projects being added to the CIP.

Proposed Changes to Existing Projects

FLT0030 for the purchase of electric buses is being combined with FLT0024 to reflect the six (6) all-electric buses that are partially funded with Department of Ecology funds.

The fleet needs of all modes were assessed, and changes made to approved projects to better align with established replacement guidelines. Project amounts are revised to reflect increases in cost of vehicles and budget authority is being requested for multiple fleet projects with planned replacements in 2023 through 2025. Although some of these projects are scheduled for 2024 and 2025, the vehicles will need to be ordered in 2023 and early 2024 to ensure delivery within the state biennium before the associated grant funds expire.

An increase in budget authority is being requested to fully fund project FAC0002 to allow for upgrades throughout the aging maintenance facility.

Budget authority is being requested for project FAC0005 to allow for furnishing and remodeling needs of the Administrative Building during the Operations Building project.

Budget authority is being requested for project FAC0015 to fully fund this project to continue with passenger amenity improvements and upgrades.

Budget authority is being requested for project FAC0023 to fully fund this project to continue with maintenance facility improvements and upgrades.

Budget authority is being requested for project FAC0031, 22nd Street Center Renovation, for preliminary engineering and design work to begin in 2023.

Budget authority is being requested for project PLN0005, to add funding to the Long-Range Service Corridor and Infrastructure improvements project.

Budget authority is being requested for project TEC0010, IT Related Projects, to support the planned activities for 2023.

The fare study will be complete in early 2023 which will provide recommendations on fare types and collections of fares. Budget authority is requested for project TEC0013, Fare Collection Program, for the

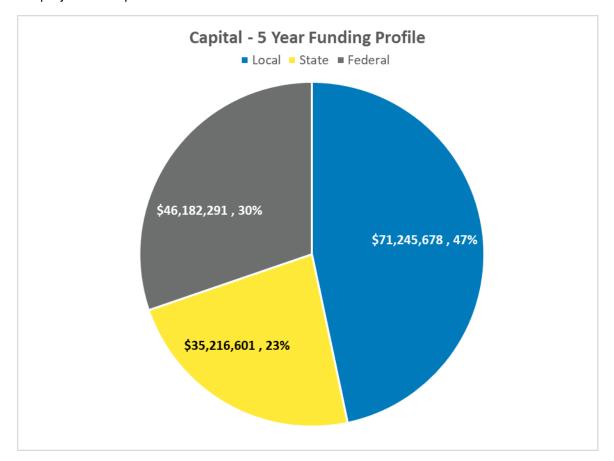
procurement and implementation of hardware and software for fare a ridership data collection technology.

Project OTH0006, Human Resources Information System (HRIS), is being combined with OTH0001, Enterprise Business Systems (EBS), to ensure that a fully integrated system meeting agency-wide needs is selected and implemented. An increase to the project is also being requested based on estimated project values as recommended by the EBS consultant that BFT is using to support this project.

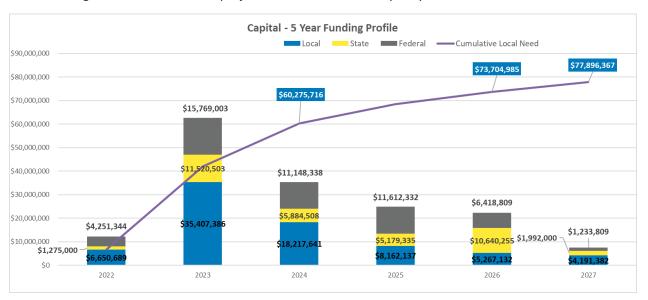
Capital Project Funding

Capital projects at BFT are funded by Federal and State grants as well as local funding through sales tax. BFT pays for capital projects on a pay-as-you go basis and does not have the ability to borrow money to build projects or issue bonds for funding. As such, adequate cash reserves must be maintained in advance of projects starting to ensure they can be funded and completed.

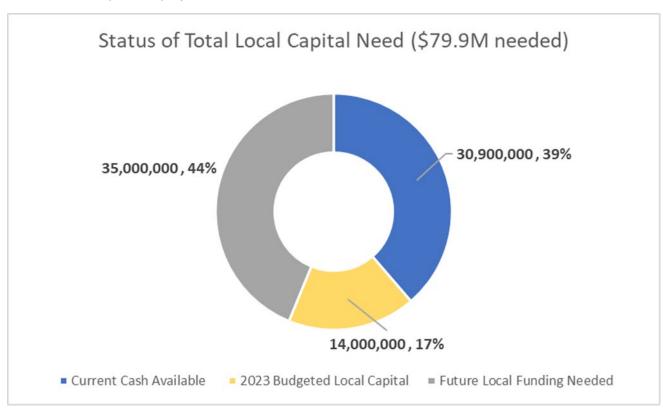
For projects anticipated over the next five are estimated to be funded as follows:



The following table shows how the projects will be funded on a yearly basis.



As previously mentioned, projects requiring local funding can only be paid for from existing cash reserves and are not funded through debt. Planned local capital needs over the next 6 years total nearly \$80M. The chart below shows the current cash available, the planned additions through the 2023 budget and the remaining cash needs that will need to be generated over the next five years to fully fund the current planned projects.



Supplemental Charts and Tables

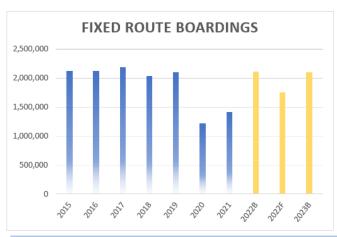
Service Levels

The following tables shows the historical and budgeted 2023 levels of service by mode.

| | | | | | | | 2022B | | Var. to | Var. to |
|------------|--------|-----------|-----------|-----------|-----------|-----------|----------|-----------|---------|---------|
| | | 2019 | 2020 | 2021 | 2022B | 2022F | Variance | 2023B | 2022F | 2022B |
| Fixed Rou | ite | | | | | | | | | |
| Miles | ; | 2,822,681 | 2,770,116 | 3,205,722 | 3,368,000 | 3,421,000 | 1.6% | 3,532,000 | 3.2% | 4.9% |
| Hour | S | 179,227 | 176,010 | 200,426 | 214,000 | 217,000 | 1.4% | 223,000 | 2.8% | 4.2% |
| Board | dings | 2,096,572 | 1,218,177 | 1,415,305 | 2,113,000 | 1,754,000 | -17.0% | 2,099,000 | 19.7% | -0.7% |
| Dial-A-Rio | de | | | | | | | | | |
| Miles | 6 | 1,903,346 | 1,157,544 | 1,370,312 | 1,986,000 | 1,585,000 | -20.2% | 1,933,000 | 22.0% | -2.7% |
| Hours | S | 123,218 | 73,874 | 83,279 | 124,000 | 101,000 | -18.5% | 123,000 | 21.8% | -0.8% |
| Board | dings | 280,766 | 148,200 | 173,407 | 276,000 | 221,000 | -19.9% | 269,000 | 21.7% | -2.5% |
| Vanpool | | | | | | | | | | |
| Miles | 5 | 3,501,626 | 1,345,779 | 1,129,064 | 3,100,000 | 1,673,000 | -46.0% | 2,215,000 | 32.4% | -28.5% |
| Hours | S | 80,007 | 29,782 | 24,512 | 75,000 | 41,000 | -45.3% | 52,500 | 28.0% | -30.0% |
| Board | dings | 652,803 | 221,933 | 153,560 | 595,000 | 268,000 | -55.0% | 344,000 | 28.4% | -42.2% |
| ARC (Con | tracte | ed) | | | | | | | | |
| Miles | ; | 222,983 | 43,663 | 240,000 | 223,000 | 68,000 | -69.5% | 223,000 | 227.9% | 0.0% |
| Hours | S | 13,904 | 3,854 | 15,000 | 14,000 | 4,000 | -71.4% | 14,000 | 250.0% | 0.0% |
| Board | dings | 77,866 | 13,674 | 73,000 | 78,000 | 31,000 | -60.3% | 78,000 | 151.6% | 0.0% |
| Connect (| Cont | racted) | | | | | | | | |
| Miles | 5 | 0 | 86,138 | 491,595 | 376,000 | 913,000 | 142.8% | 1,138,000 | 24.6% | 202.7% |
| Hour | S | 0 | 8,244 | 22,065 | 36,000 | 50,000 | 38.9% | 61,000 | 22.0% | 69.4% |
| Board | dings | 0 | 5,972 | 44,643 | 31,000 | 123,000 | 296.8% | 205,000 | 66.7% | 561.3% |

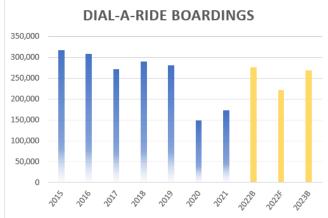
The following tables provide a detailed breakdown of the historical and budgeted boardings and miles of service for each primary mode of service.

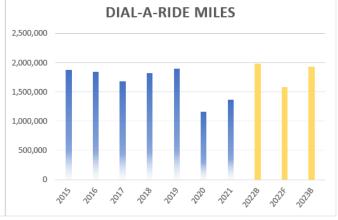
| | Fixed Route | | | | | | | | | | | % Change | |
|-----------|-------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|--|
| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022B | 2022F | 2023B | to 2022F | to 2022B | |
| Boardings | 2,120,371 | 2,120,371 | 2,184,099 | 2,032,773 | 2,096,572 | 1,218,177 | 1,415,305 | 2,113,000 | 1,754,000 | 2,099,000 | 20% | -1% | |
| Miles | 2,148,656 | 2,161,030 | 2,245,140 | 2,558,423 | 2,822,681 | 2,770,116 | 3,205,722 | 3,368,000 | 3,421,000 | 3,532,000 | 3% | 5% | |



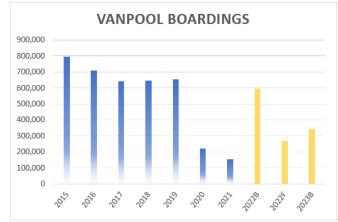


| Dial-A-Rid | ide | | | | | | | | | | | |
|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|
| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022B | 2022F | 2023F | to 2022F | to 2022B |
| Boardings | 317,079 | 308,165 | 271,790 | 289,563 | 280,766 | 148,200 | 173,407 | 276,000 | 221,000 | 269,000 | 22% | -3% |
| Miles | 1,877,660 | 1,849,758 | 1,679,757 | 1,818,271 | 1,903,346 | 1,157,544 | 1,370,312 | 1,986,000 | 1,585,000 | 1,933,000 | 22% | -3% |





| | Vanpool | | | | | | | | | | | |
|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|----------|
| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022B | 2022F | 2023F | to 2022F | to 2022B |
| Boardings | 794,579 | 709,319 | 643,216 | 646,186 | 652,803 | 221,933 | 153,560 | 595,000 | 268,000 | 344,000 | 28% | -42% |
| Miles | 3,804,373 | 3,516,347 | 3,420,782 | 3,470,690 | 3,501,626 | 1,345,779 | 1,129,064 | 3,100,000 | 1,673,000 | 2,215,000 | 32% | -29% |



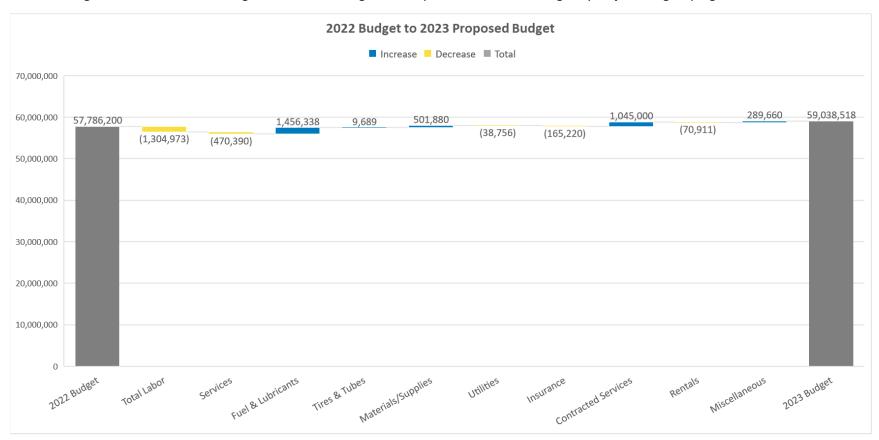


Revenue & Expense Totals

| | Actual | Actual | Straight-Lined Forecast | Budget | Variance % 2022F vs. | Proposed Budget | Change % 2022B to |
|--------------------------------|------------|------------|----------------------------|------------|-------------------------|--------------------|----------------------|
| | 2020 | 2021 | 2022 | 2022 | 2022B | 2023 | 2023B |
| Fares | 1,028,519 | 735,032 | 1,674,826 | 1,946,400 | -13.95% | 1,200,000 | -38.35% |
| Contracted Services | | 2,526 | 21,096 | 200,000 | -89.45% | 25,000 | -87.50% |
| Sales Tax - Operating | 36,996,140 | 45,825,506 | 38,064,669 | 35,009,550 | 4.47% | 39,446,942 | 12.67% |
| State Operating Grants | 22,275 | 178,352 | 1,426,031 | 1,370,697 | 45.97% | 4,538,276 | 231.09% |
| CARES/CRRSSA/ARP Grants | 8,905,722 | 10,067,355 | 15,981,913 | 18,885,353 | -18.87% | 13,328,300 | -29.43% |
| Miscellaneous | 543,376 | 597,402 | 1,006,998 | 374,200 | 169.11% | 500,000 | 33.62% |
| Operating Revenues | 47,496,032 | 57,406,172 | 58,175,533 | 57,786,200 | 0.67% | 59,038,518 | 2.17% |
| Total Labor | 30,315,209 | 26,332,926 | 34,485,878 | 40,427,800 | -14.70% | 39,122,827 | -3.23% |
| Services | 2,523,286 | 2,420,211 | 2,606,076 | 4,431,000 | -41.19% | 3,960,610 | -10.62% |
| Fuel & Lubricants | 1,394,706 | 2,333,764 | 4,236,424 | 3,639,300 | 16.41% | 5,095,638 | 40.02% |
| Tires & Tubes | 217,991 | 231,921 | 265,947 | 300,400 | -11.47% | 310,089 | 3.23% |
| Materials/Supplies | 2,807,676 | 2,696,606 | 2,881,430 | 3,104,900 | -7.20% | 3,606,780 | 16.16% |
| Utilities | 415,577 | 434,019 | 434,971 | 448,700 | -3.06% | 409,944 | -8.64% |
| Insurance | 1,381,228 | 787,309 | 634,001 | 1,307,100 | -51.50% | 1,141,880 | -12.64% |
| Contracted Services | 571,798 | 1,233,971 | 2,902,956 | 2,950,000 | -1.59% | 3,995,000 | 35.42% |
| Rentals | 97,561 | 64,578 | 97,127 | 155,100 | -37.38% | 84,189 | -45.72% |
| Miscellaneous | 297,446 | 333,409 | 483,559 | 1,021,900 | -52.68% | 1,311,560 | 28.35% |
| Total Non-Labor | 9,707,268 | 10,535,788 | 14,542,491 | 17,358,400 | -16.22% | 19,915,691 | 14.73% |
| Operating Expenses Total | 40,022,477 | 36,868,714 | 49,028,370 | 57,786,200 | -15.16% | 59,038,518 | 2.17% |
| Operating Revenue Over/(Under) | 7,473,555 | 20,537,458 | 9,147,163 | 0 | | 0 | |

Budget Changes by Cost Type

The following chart illustrates the changes in the 2023 budget as compared to the 2022 budget by major cost grouping.

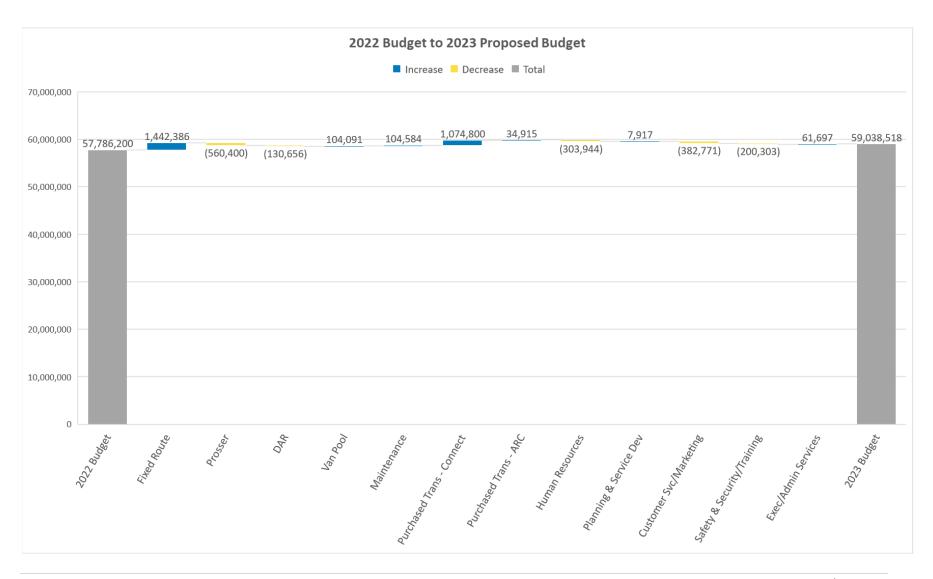


Expense Totals by Department/Function

| | | | Straight-Lined | | | | |
|------------------------------------|------------|------------|----------------|------------|-----------------|----------------|----------------|
| | Actual | Actual | Forecast | Budget | Proposed Budget | Change | Change % |
| | 2020 | 2021 | 2022 | 2022 | 2023 | 2023B to 2022B | 2023B to 2022B |
| Fixed Route | 15,849,726 | 15,849,389 | 20,155,430 | 22,073,300 | 23,515,686 | 1,442,386 | 6.53% |
| Prosser | 415,921 | 330,969 | 348,455 | 560,400 | - | (560,400) | -100.00% |
| DAR | 9,908,338 | 8,351,376 | 10,335,078 | 13,654,170 | 13,523,514 | (130,656) | -0.96% |
| Vanpool | 1,423,301 | 1,075,103 | 1,020,323 | 1,680,200 | 1,784,291 | 104,091 | 6.20% |
| Maintenance | 1,912,185 | 2,105,619 | 3,439,658 | 3,512,900 | 3,617,484 | 104,584 | 2.98% |
| Directly Operated Transportation | 29,509,472 | 27,712,456 | 35,298,944 | 41,480,970 | 42,440,976 | 960,006 | 2.31% |
| Purchased Transportation - Connect | | | 2,354,673 | 1,700,000 | 2,774,800 | 1,074,800 | 63.22% |
| Purchased Transportation - ARC | 705,310 | 1,358,667 | 738,608 | 1,487,600 | 1,522,515 | 34,915 | 2.35% |
| Purchased Transportation | 705,310 | 1,358,667 | 3,093,280 | 3,187,600 | 4,297,315 | 1,109,715 | 34.81% |
| Human Resources | 1,520,757 | 1,790,461 | 2,151,421 | 2,131,900 | 1,827,956 | (303,944) | -14.26% |
| Planning & Service Development | 863,225 | 883,923 | 1,110,779 | 1,572,300 | 1,580,217 | 7,917 | 0.50% |
| Customer Service/Marketing | 1,326,236 | 1,287,947 | 1,489,884 | 2,321,330 | 1,938,559 | (382,771) | -16.49% |
| Safety & Security/Training | 1,169,029 | 874,299 | 933,008 | 1,270,700 | 1,070,397 | (200,303) | -15.76% |
| Executive/Administrative Services | 4,928,448 | 2,960,962 | 4,951,053 | 5,821,400 | 5,883,097 | 61,697 | 1.06% |
| Administration | 9,807,695 | 7,797,591 | 10,636,145 | 13,117,630 | 12,300,227 | (817,403) | -6.23% |
| Total Operating Expenditures | 40,022,477 | 36,868,714 | 49,028,370 | 57,786,200 | 59,038,518 | 1,252,318 | 2.17% |

Budget Changes by Department Cost

The following chart illustrates the changes in the 2023 budget as compared to the 2022 budget by major functional area.



Cost Efficiencies

Administrative Expense Ratio

The chart below compares BFT Administrative Expense Ratio to its peers. This illustrates the percentage of expenses spent on "Administrative" expenses and defined by the Federal Transit Authority (FTA). All transits are required to following this format.

It should be noted that some costs are included in administration that are not necessarily administrative in nature. For example, replacement of bus technology (like cameras, mobile data terminals, etc.) are to be included in IT as an administrative cost even though it is for technology on a vehicle. Safety is also considered an administrative expense even though it is primarily focused on vehicles and operators.

Notes on bar chart:

- Green represents BFT
- Blue bars are transits defined as comparable for use in negotiating CBA's and/or used by the Fare Study consultants as peers to benchmark performance against.
- Black bars are additional transits that share similar operating characteristics as BFT.
- The vertical orange line indicates the average of all agencies listed excluding BFT.
- BFT's administrative expense ratio is forecasted to be 9.2% lower in 2022 compared to 2021.
 The budget for 2023 indicates additional administrative efficiencies are being planned for 2023 with 2023 budgeted to be another 4% lower compared to the forecast for 2022. In total, the budgeted administrative expense ratio for 2023 will be 13% lower than it was in 2021.



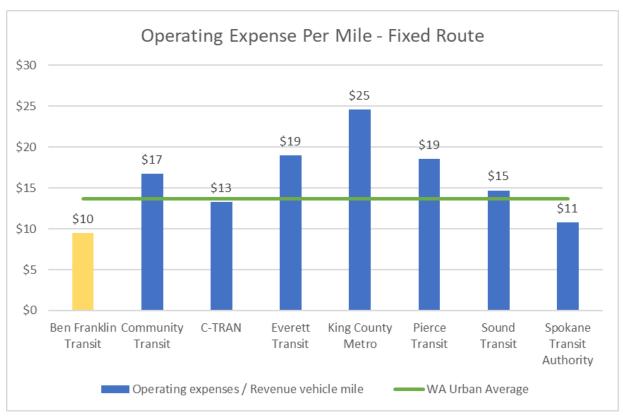
Cost Per Mile and Cost Per Revenue Hour

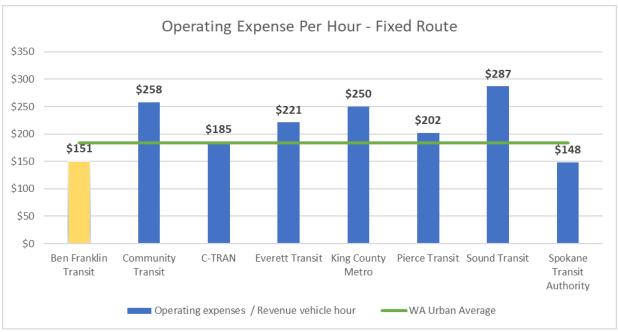
Every year the Washington State Department of Transportation produces a report entitled "Summary of Public Transportation". This report provides a variety of information regarding transits across the state, including the operating cost per mile and operating cost per hour. All agencies are required to report costs in a similar manner and, as such, these comparisons provide valuable insight into how agencies compare to each other for the various modes of service.

The following charts compare BFT's operating costs to the operating costs of comparable larger agencies in the state. It should be noted that for purposes of this comparison, the costs for BFT are the budgeted costs for 2023. The data for the other transits represents their 2020 actuals, which is the most current data available and have been adjusted for inflation using the CPI Western Index for 2021 (7.1%) and 2022 (8.2% through September 2022).

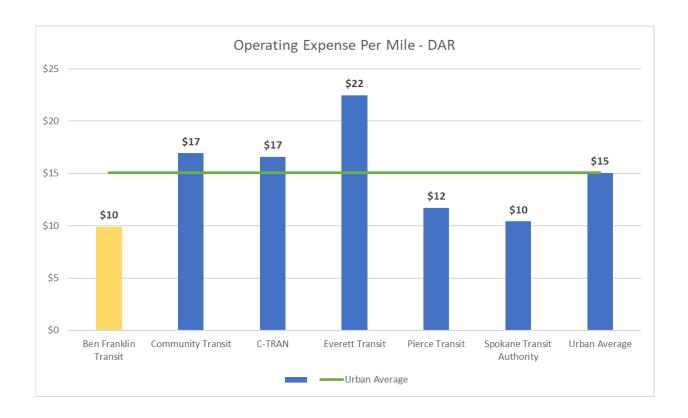
As these charts illustrate, BFT continues to be one of the most cost-efficient providers of service among its peers in the state for all modes of service.

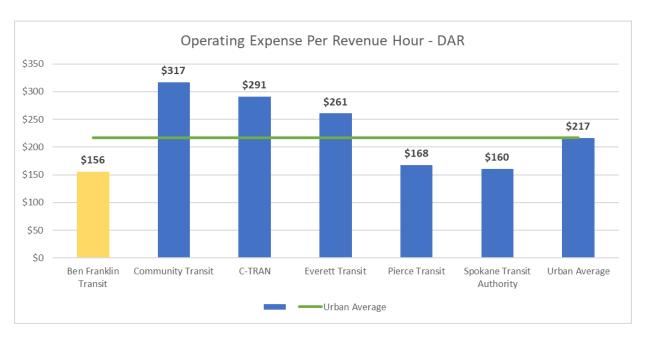
Fixed Route





Dial-A-Ride





Vanpool

