

Ben Franklin Transit Citizens Advisory Network
March 2026 Monthly Meeting Agenda

6:00 PM on March 16, 2026.
BFT Administration Building Room 304

A. Attendance – Frank Cuta

BFT Staff members in attendance included:

B. Minutes of our February meeting – Frank Cuta
Motion that they be accepted as distributed.

C. Old and New Business: Dennis Kreutz

1. In February we discussed modifying the key performance indicators (KPI) so that they would better represent the data during presentations.

It was emphasized that there is a need to balance the presentation of ridership data and KPIs at BFT board meetings.

BFT Staff agreed to work on providing a report with more detailed information and to explore ways to simplify the data presentation without overwhelming the BFT board.

- * Kevin: Work with Jamie to explore options for displaying both percentages and total numbers (e.g., in parentheses) in KPI visualizations and assess the effort required to implement this change

2. CAN Discussion regarding BFT Security Policy including:
 - a. Security Personnel at BFT Admin, Transit Centers, and on buses.
 - b. Security Cameras at Transit Centers. Recommendations.
 - c. Other security issues
 - d. Discussion of Board comments regarding security and impact of fares.
NOTE: Interim CEO Brian Lubansky as been invited to participate in these discussion, checking availability.

D. Report on the BFT Board meeting by Dennis Kreutz

E. Report by the CAN member recruitment: Frank Cuta and Bill Barlow

F. Member comments

G. BFT Staff Comments

H. CAN Member to attend the April BFT Board Meeting?

Meeting Adjourned at: