Ben Franklin Transit Citizens Advisory Network Regular Monthly Meeting Agenda
November, 16, 2026, at 6:00 p.m. BFT Administration Building, Room 306

1. **Convene Meeting:**

2. **Roll Call:**
   a. CAN Members Present:

   b. CAN Member Excused Absences:

   c. Guest Attendance:

   d. BFT Staff Attendance:

3. **Approval of the Agenda:**
   a. Changes, if any:
   b. Motion by: Seconded by: Approval:

4. **Public Comments:**

5. **Approval of the previous month's CAN Meeting Minutes: (Attachment A.)**
   a. Changes, if any:
   b. Motion by: Seconded by:
   c. Approval:

6. **Report on this month's BFT Board Meeting by:** Dennis Kreutz

7. **Annual Service Plan:** Gabe Martin

8. **CAN Membership Status:** Pauline Escalera

9. **Discussion regarding CAN Officers and Subcommittees for 2027:** Dennis Kreutz

10. **Suggestions for upcoming CAN Meeting Agenda:**
    A. Election of CAN Officers for 2027
    B. BFT 2027 Budget

11. **BFT Staff Comments:**

12. **CAN Member Comments:**

13. **CAN Representative at next BFT Board meeting:**

14. **Next meeting is scheduled for**: December, 14, 2026 at BFT Admin Building.

15. **Meeting Adjourned:**

Attachment A:

Ben Franklin Transit Citizens Advisory Network
Regular Monthly Meeting Minutes and Report To Board
Monday October 19, 2026 BFT Administration Building, Room 306

1. **Convene Meeting:** 6:00 PM

2. **Roll Call:**
   a. CAN Members Present: Dennis Kreutz, Frank Cuta, Bernie Vinther, Bill Barlow, Brooklyn Hufstader, David Cortinas, Jocelyn Flores, Laurie Price

   b. CAN Member Excused Absences: Brandon Harbo

   c. Guest Attendance: One via Zoom

   d. BFT Staff Attendance: Pauline Escalera, Kevin Sliger, Alyssa Warner

3. **Approval of the Agenda:**
   a. Changes, if any: None
   b. Motion by: Seconded by: Approval: Yes

4. **Public Comments:** None

5. **Approval of the previous month's CAN Meeting Minutes: (Attachment A.)**
   a. Changes, if any:
   b. Motion by: Seconded by:
   c. Approval:

6. **Report on this month's BFT Board Meeting by:** Dennis Kreutz
   a. Many complaints about RideCo system start-up
   b. Board read letter to Union regarding mistakes made by prior management in removing Union materials from bulletin board and directing security to watch Union representative.

7. **BFT Report on the status of Fare Free:** BFT Kevin Sliger
   a. Program is being studied with three choices
   1. Fare Free
   2. Nominal Fare
   3. No Change
   b. Evaluation is expected to take place over the next year with a Board decision in Q4 2027.

8. **Other Rider Options:** BFT Kevin Sliger
   a. Cashless Token System using mobile devices
   b. Delivery of groceries to doorstep instead of booking ride to the store
   c. Study controlling destination less riders

9. **CAN Membership:**
   a. Nayeli Aranda has requested removal from CAN and that has officially occurred as of this meeting.
   b. Recruitment Committee will start vetting process for several new members.

10. **RideCo Training:** BFT Alyssa Warner
    a. Several CAN Members expressed a need for training materials and classes
    b. Alyssa explained that a few training classes are planned with more in the future
    c. A new training video was shown, which was well received by CAN Members
    d. Dennis Kreutz pointed out that the input of riders prior to releasing materials could be beneficial, pointing out as an example that the training video started on step three of using the BookBFT App rather than on step one.
    e. Frank Cuta commented on the serious accessibility problems experienced by blind and visually impaired users. He and 2 other blind users have not succeeded in ever making a reservation using the BookBFT app.
    f. The CAN discussed some ways to approach the problem. Some direct communication with the programmers is most desirable.
    g. Bill Barlow suggested that perhaps knowledgeable blind consumers could get together on a state level to identify approaches that might help the programmers. Frank Cuta disagreed that this would be constructive.
    h. Frank Cuta requested that the RideCo App accessibility be a reoccurring monthly CAN Agenda item.

11. **Suggestions for upcoming CAN Meeting Agenda:**
    a. BFT Kevin Sliger will report on the status of the Annual Service Plan
    b. Frank Cuta provide an update on the accessibility of the RideCo App

12. **BFT Staff Comments:** None

13. **CAN Member Comments:** None

14. **CAN Representative at next BFT Board meeting:** Dennis Kreutz

15. **Next meeting is scheduled for**: November 16, 2026 at BFT Admin Building.

16. **Meeting Adjourned: 7:**17 PM